

PowerSchool Gradebook Error Fix – How to re-install the Gradebook Launcher

The screenshot shows the PowerSchool Gradebook interface. The top right corner displays "School: Keystone Oaks High School" and "Term: 14-15 Year". The main content area is titled "Gradebook" and includes tabs for "Install" and "FAQs". A "Navigation" sidebar on the left lists various options, with "New Gradebook Launch" highlighted. A "Download Installer" button is visible in the main content area. Instructional callouts are provided:

- Step 1:** Click the words "installer". You will see this page. (Points to the "New Gradebook Launch" section in the sidebar.)
- Step 2:** Click the button "download installer". You will see the file download. (Points to the "Download Installer" button.)
- After it finishes loading,** click on the installer to run the program. (Points to the "Next" button.)
- Step 4:** Activate Installation (Points to the "Next" button.)
- Step 5:** Launching Gradebook (Points to the "Next" button.)

This is a Windows Security Warning dialog box titled "Open File - Security Warning". It asks "Do you want to run this file?". The file path is "C:\Users\persin\Downloads\PTg-Client-Install-win (3).exe" from "Pearson, Inc.". The "Run" button is highlighted with an arrow and a callout box:

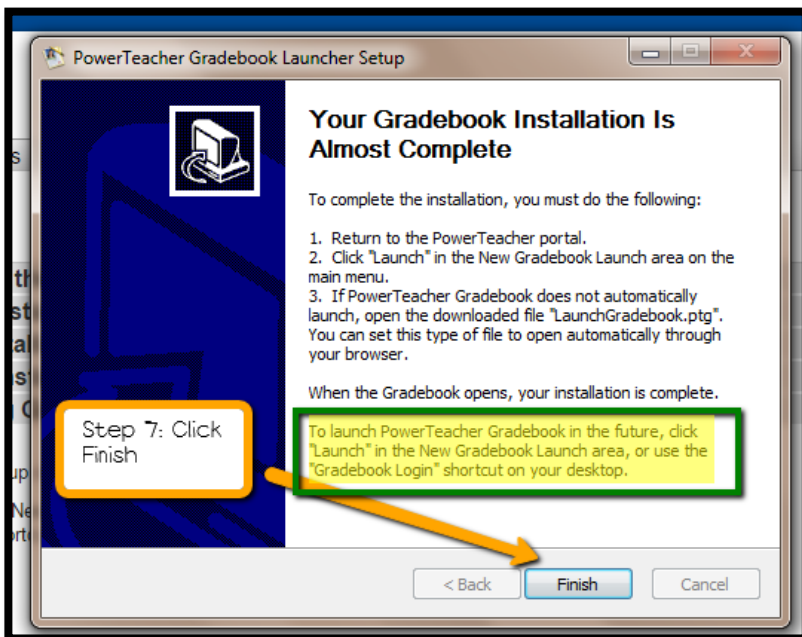
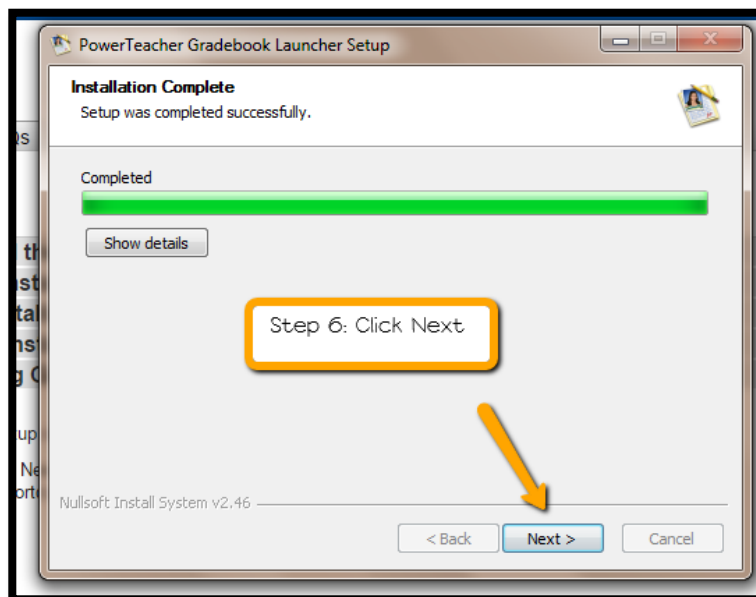
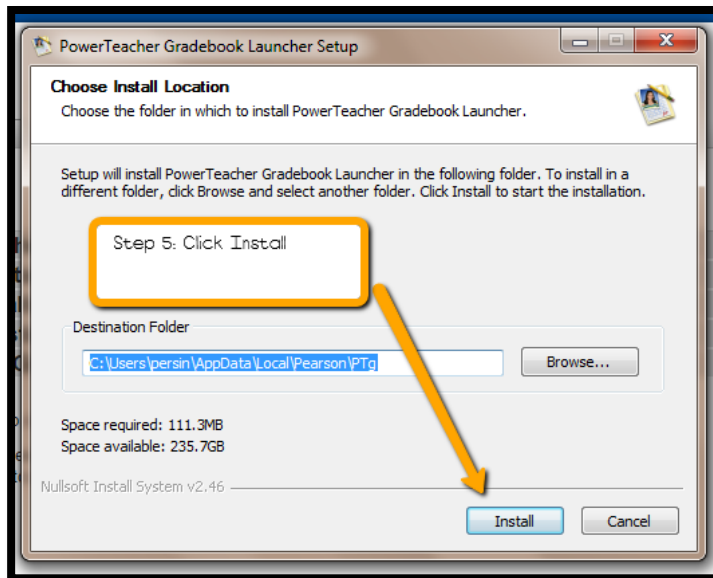
Step 4: Click Run

There is also a checkbox for "Always ask before opening this file" which is checked. A warning icon and text are at the bottom: "While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. [What's the risk?](#)"

Step 4... Again – You may see another message if you have already run the installer. Just click "ok or yes"

This is a "PowerTeacher Gradebook Launcher Setup" dialog box. It contains the text: "You have already installed this version: '1.0.2', if you continue, your existing version will be overwritten. Click OK to continue." An arrow points to the "OK" button with a callout box:

Step 4: if you get another message about updating, just click "OK"



Don't forget to go back and press the Launch button for the first time

